

Elite Tier

Executive accompaniment & retainer support

HOURLY RATE	Starting at \$95 / hour
MINIMUM BOOKING	4-hour minimum or custom retainer
DEPOSIT TO CONFIRM	25% of booking total as retainer (applied to your booking total)
RECOMMENDED LEAD TIME	72 hours recommended
CONFIRMATION WINDOW	Confirmed within 6 hours of request approval; a dedicated provider is blocked out for your window.

Rescheduling

One free reschedule with 72+ hours notice. Inside 72 hours, 50% of the retainer is retained; the remainder rolls to a new date within 30 days.

Cancellation & refunds

- Cancel 72+ hours before start: retainer held in full as credit toward a future booking within 90 days.
- Cancel inside 72 hours: full retainer forfeited. Pre-committed provider hours and dispatched travel are billed at the Elite rate.
- Credits expire in 90 days, non-transferable.

No-show

No-show or unreachable at start time: full retainer forfeited, plus travel and pre-committed hours billed.

Availability windows

Standard hours: Monday–Sunday, 8:00 AM – 10:00 PM CT across San Antonio and Bexar County. After-hours (10 PM – 6 AM CT) by approval only; Premium or Elite plus surcharge applies. Holidays and peak dates have limited availability; Elite retainer clients receive priority scheduling.

Confirmation flow

1. Submit a booking request with tier, hours, location, and intake acknowledgments. 2. Our office reviews for fit, scope, and availability. 3. If approved, we send confirmation with deposit instructions and your assigned window. 4. Your appointment is confirmed only after the tier-specific deposit is received. 5. A submitted request is not a confirmed appointment until you receive written confirmation from RestedSA.

Conduct & safety exception

Regardless of tier, appointments ended for boundary, safety, conduct, or intoxication concerns forfeit the deposit or retainer in full with no reschedule credit.